



Protection of Personal Information (POPI) Act Notice

Entity: Fish Eagle Bay Home Owners Association (FEBA HOA)

Effective Date: March 2026

1. Introduction

At Fish Eagle Bay, we value the privacy of our residents, owners, and visitors. In compliance with the Protection of Personal Information Act (POPIA), this notice explains how we collect, use, and protect your personal data within our community.

2. What Information We Collect

To effectively manage the estate and ensure security, we collect information including, but not limited to:

- Member Details: Names, contact numbers, email addresses, and physical/postal addresses for levy billing and official communications.
- Security Data: Vehicle registration numbers, identity numbers (via visitor scanning), and CCTV footage from common areas.
- Financial Records: Banking details (for debit orders) and payment histories.

3. Purpose of Processing

Your information is used solely for the following HOA functions:

- Communication: Sending notices regarding AGMs, estate maintenance, and emergency alerts.
- Security: Controlling access to the estate and investigating safety incidents.
- Administration: Managing levy collections, property transfers, and rule enforcement.

4. How We Share Your Information


We do not sell your data. We only share information with third parties necessary for estate operations, such as:


- Appointed Managing Agents.
- Contracted Security Providers (for access control).
- Auditors and Legal Advisors.
- Service providers (e.g., waste management or garden services) when strictly necessary.



HOME OWNER'S ASSOCIATION

 admin@febhoa.co.za

 Portion 1 OF Erf 1446,
Warmbad, Ext 18, 0480

 2004/017626/08

5. Your Rights

Under POPIA, members of Fish Eagle Bay have the right to:

1. Access: Request a copy of the personal information we hold about you.
2. Correction: Request that we update or correct inaccurate data.
3. Objection: Object to the processing of your information (subject to the requirements of the HOA's constitution and local bylaws).

6. Security Measures

We implement appropriate technical and organizational measures to secure your data against unauthorized access, loss, or destruction.

7. Contact Information

If you have any questions regarding your personal information or our privacy practices, please contact the Information Officer:

Email: admin@febhoa.co.za

Fish Eagle Bay HOA: Committed to protecting your privacy while building a secure community.